



# Interpretation and Translation

## What is the program?

The Rohingya Program of International Literacy and Development seeks to serve our community with resources for Rohingya interpretation and translation. We also provide training for those seeking to be translators and interpreters for their own community

## How does it work?

Use <https://rohingya.ilad.ngo/translation-interpretation-request/> to request services as soon as the client is aware that an interpreter is needed, preferably, no later than 3 to 5 business days prior to the assignment. Requests for business hour services made less than 24 hours from the date when the interpreter is needed or less than 5 days from the date when the translation is needed must be made by emailing [rohingya@ilad.email](mailto:rohingya@ilad.email) and will be charged at the emergency rate. Please note, assignments with short notice sometimes cannot be filled due to lack of interpreter or translator availability. Emergency requests made over weeknight or weekend hours will be addressed during the work week.

### Interpretation Rates

Regular (Monday - Friday 8AM to 5PM): \$10 each 15 minutes

Holiday/After Hours (Monday - Friday 5PM to 8A, weekend, holidays): \$12 each 15 minutes

Emergency (Less than 24 hour request): \$15 each \$15 minutes

### Translation Rates

Regular (minimum 5 day notice): \$0.22 per word in source document

Emergency (less than 5 day notice): \$0.28 per word in source document

Editing Previous Translations: \$0.20 per word in source document

## What are the impacts of the program?

Interpretation and translation are necessary services to support the Rohingya community so that they can navigate life after resettlement in the United States. Our interpreters and translators are Rohingya community members themselves, trained by ILAD in translation and interpretation theory and best practices.